

Densan System Holdings Co., Ltd: Presentation Materials for the 20 FY 2023 Results Briefing

Tokyo Stock Exchange Prime Nagoya Stock Exchange Premier Securities Code: 4072

Forward-looking statements contained in this document are based on current estimates and projections and include potential risks and uncertainties.

Future results are therefore not guaranteed. Please note that actual results may differ from projections due to changes in the business environment and other factors.

Amounts are displayed rounded down to units of one million yen. Aggregate totals stated in charts may not tally with a result. Percentages are displayed rounded to the second decimal point.



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20 FY 2023 Business Results Highlights

Net sales

29.878 billion yen (18.7% →)

Operating income 2.010 billion yen (72.1% →)

Net income attributable to shareholders of the parent company 1.395 billion yen (53.8% →)





2Q FY2023 Business Results Highlights

- Steady sales thanks to launch of operations at new business partners
- Significant profit growth in payment agency services continuing from 1Q.
- The full-year plan remains unchanged.

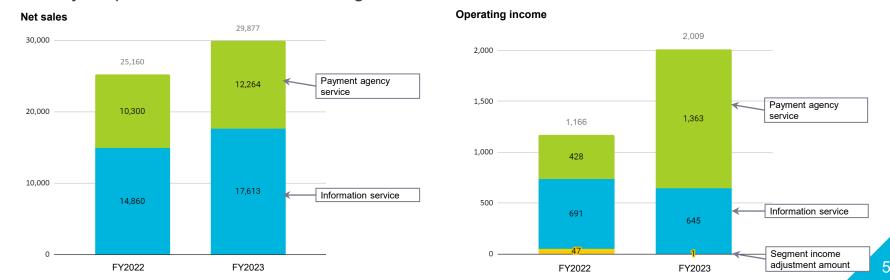
	FY2022 2Q cumulative total	FY2023 2Q cumulative total	YoY change
Net sales	25,161	29,878	18.7%
Operating income	1,168	2,010	72.1%
Income ratio	4.6%	6.7%	-
Ordinary income	1,414	2,073	46.6%
Income ratio	5.6%	6.9%	_
Net income	907	1,395	53.8%

Full-year plan	Progress
62,500	47.8%
3,900	51.6%
6.2%	
3,912	53.0%
6.3%	
2,643	52.8%



2Q FY2023 By Segment

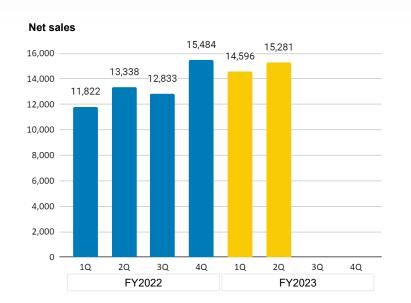
- Sales of information services increased due to strong sales for business system projects,
 Google, and the security area, among others.
 However, profit decreased year on year due to unprofitable projects.
- Sales and profit of payment agency services increased due to an increase in the number of newly acquired customers, continuing from 1Q.

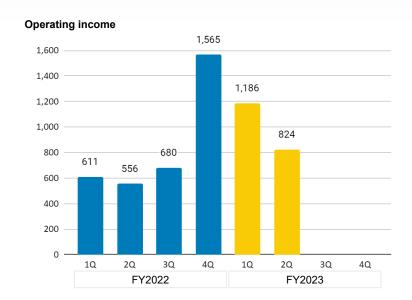




2Q FY2023 Transition in Quarterly Business Results

- > Sales of stock transactions were almost in line with the plan, and sales were strong.
- Profit decreased from 1Q due to unprofitable projects.





2Q FY2023 Information Services Summary

Unit: Million yen

- Sales were strong in SI and software development for auto auction projects, Google, and in security-related areas.
- Sales decreased in information processing due to reduced processing volume in other services, despite strong performance in invoice preparation services.

Operating income decreased due to unprofitable projects in software development.

	FY2022	FY2023 YoY change				
	2Q cumulative total	2Q cumulative total	Amount	Ratio	Full-year plan	Progress
Net sales	14,860	17,613	2,752	18.5%	35,159	50.1%
SI and software development	10,747	12,321	1,573	14.6%	24,966	49.4%
Information processing	2,800	2,615	(184)	(6.6%)	7,445	35.1%
Sales of merchandise and finished goods	1,291	2,639	1,347	104.3%	2,654	99.4%
Other revenue	20	37	17	83.8%	64	58.4%
Operating income	691	645	(45)	(6.6%)	1,655	39.0%
Operating income ratio	4.7%	3.7%	1.0%pt Down		4.7%	

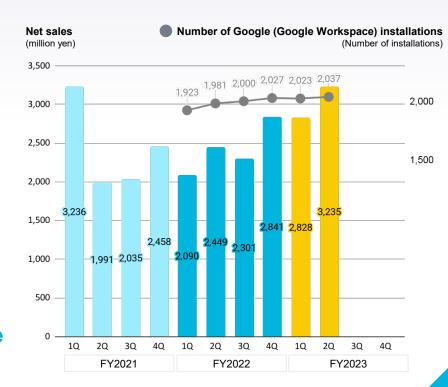


2Q FY2023 Information Services in Detail (Google Business)

- Sales expanded due to ongoing large Google Workspace projects and an increasing number of business partners.
- ChromeBook sales were strong, continuing from 1Q.
- Business expansion made progress thanks to providing ancillary solutions around Google Workspace.

Google (Google Workspace) adopter companies: 2,037 companies

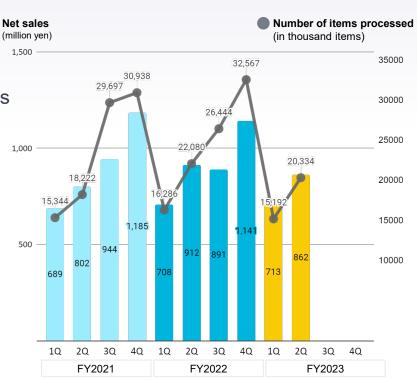
Google business sales 33.6% up from the previous fiscal year





2Q FY2023 Information Services in Detail (BPO Business)

- Invoice preparation services performed well. The number of items processed accounted for over 60% of BPO business.
- The number of items processed in areas such as data entry were on a downward trend.
- Sales declined due to the rebound from last year's spot projects.



2Q FY2023 Payment Agency Services Summary

- Sales and profit increased due to steady growth continuing from 1Q in newly acquired customers who launched operations in the previous year.
- International remittance services remained in line with plans, although conditions were difficult due to the weak yen and other factors.
- Deferred payment services progressed as planned, with items processed increasing.

	FY2022	FY2023	YoY ch	nange	Full year plan	Drograss
	2Q cumulative total	2Q cumulative total	Amount	Ratio	Full-year plan	Progress
Net sales	10,300	12,264	1,964	19.1%	27,341	44.9%
Payment and collection agency service	9,335	11,252	1,917	20.5%	25,123	44.8%
Online payment service	527	531	3	0.7%	1,061	50.1%
Remittance service	201	178	-23	(11.5%)	507	35.1%
Payment agency peripheral services	180	159	-21	(11.8%)	350	45.5%
Other revenue	56	144	87	155.7%	300	48.0%
Operating income	428	1,363	935	218.1%	2,245	60.7%
Operating income ratio	4.2%	11.1%	6.96%	pt Up	8.2%	_



2Q FY2023 Payment Agency Services in Detail (Payment and Collection Agency Services / Online Payment Services)

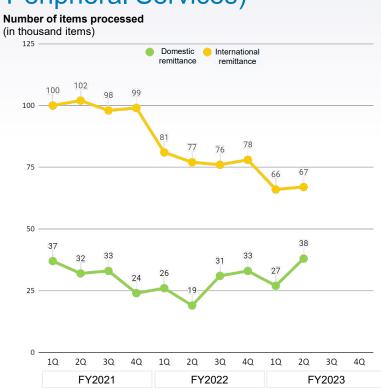
- Although we expected an increase in the handling of public funding in response to the termination of contracts with some large customers, the number of items processed decreased year on year due to the increased use of unified QR codes for local taxes (not handled by the Company).
- PAYSLE, which does not require issuance of payment slips, increased steadily.
- We advanced our co-creation businesses with partners:
 - CSS (Sumitomo Life Group) / TREE PAYMENT
 - TOPPAN Edge
 - Newnet Secure Transactions / New payment platform

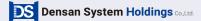




2Q FY2023 Payment Agency Services in Detail (Remittance Services / Payment Agency Peripheral Services)

- International remittances were in line with plans, but trended weakly due to impact from COVID-19, the weak yen, and stricter regulations.
- Sales of payment agency peripheral services declined due to the termination of services by some stores, but profit is in line with plans due to reductions in operating expenses.





Long-Term Plan December 2021 to December 2027

Challenge 1000

Net sales 1000 billion ven

Taking on the challenge to become a company 💰 with ¥100 billion in net sales by 2027!

The coming of an era of great change that will radically transform business! Let's take on a bold challenge!

The spirit of challenge that grew from Gifu Results and experiences gained through innovation We carry these on to the next stage...

Create new innovations! The entire Group will work as one strong organization to continue to face challenge

· BPO services

billion yen

- · Software development, operation, and
- maintenance services

Information service

Medical services

Payment service

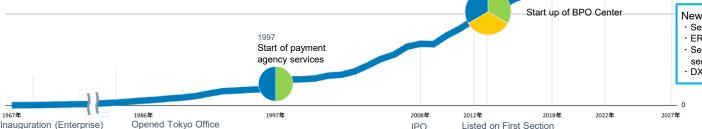
- · Payment agency service
- · Credit quarantee-type deferred payment services
- Remittance service
- · New payments services

Cloud services

- · Cloud services
- · IDC services

New business

- · Security services
- · ERP/HR services
- Services for the public and education sectors
- · DX



Establishment of Densan

System Holdings Co., Ltd.

and transition to a holding

2013

Cloud service

company structure

Long-Term Plan December 2021 to December 2027

Challenge 1000

Taking on the challenge to become a company with ¥100 billion in net sales by 2027!

DSK Transformation (DX, self-transformation to create new value)

Strengthen collaboration among Group companies (creation of new services, cross-selling)

Expansion of neighboring areas (business expansion into peripheral areas, business alliances, M&As)

Human resource development (reskilling, personnel system, recruitment)



Medium-Term Plan December 2023 to December 2025

What should be done to achieve Challenge 1000?

DSK Transformation → From contracted development to packaged services
From paper-based to paperless
Improve efficiency of back-end operations

Strengthen collaboration among Group companies \rightarrow Strengthen and co-create business promotion system

Expansion of neighboring areas → Expansion of Google Business peripheral services Expansion of payment agency service menu

Human resource development → **Technical workshops, review of compensation**

Medium-Term Plan December 2023 to December 2025

- Challenge 1000 will be an important 3-year period, with a determination to accomplish what we set out to achieve.
- Gradually increase the profit margin (overall) over a period of three years.
- Looking at the growth rate YoY, we have set ambitious targets for sales and operating income of 15.3% and 15.8%, respectively.
- In terms of the weak yen, the impact of exchange rates is expected to be reduced as we move forward with yendenominated settlements (Google purchases).

	FY2022
	Actual
Net sales	53,479
Information service	31,385
Payment agency service	22,094
Operating income	3,414
Information service	1,585
Payment agency service	1,832
Income ratio	6.4%
Information service	5.1%
Payment agency service	8.3%

FY2023	FY2024	FY2025
Plan	Plan	Plan
62,500	71,000	82,000
35,159	40,524	48,248
27,341	30,476	33,752
3,900	4,500	5,300
1,655	2,237	2,854
2,245	2,263	2,446
6.2%	6.3%	6.5%
4.7%	5.5%	5.9%
8.2%	7.4%	7.2%

Growth rate YoY
Average
15.3%
15.8%

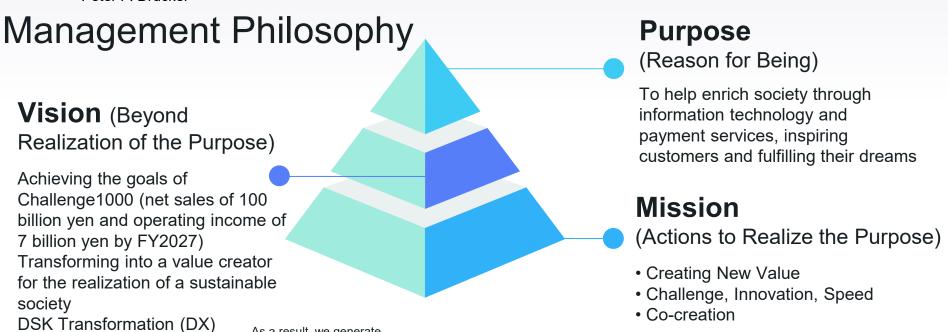
2Q FY2023 Topics

Announced Group company management policy

As a result, we generate

There is only one valid definition of a business purpose: to create a customer.

- Peter F. Drucker





2Q FY2023 Topics

 Started providing support for introduction of Google Maps Platform mobility services (GOGA)

Achieve smooth operational linkage for expanding food delivery, home delivery, etc., to improve operational efficiency and resolve issues





1Q FY2023 Topics



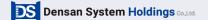
Evolution for "TREE PAYMENT," a payment service platform (Densan System)

March 10, 2023: Launch of "TREE PAYMENT Account Transfer —100% Deposit Guarantee service—" a credit guarantee type account transfer service

March 29, 2023: Integration with "EngagePlus," a message delivery service provided by TOPPAN Edge Inc., to be launched by the end of 2023

TREE PAYMENT: Jointly developed by CSS and Densan System

Provides a one-stop service for the customer's preferred payment methods



20 FY2023 Topics

 First business alliance in Japan with NewnetSecure Transactions, Inc. (DensanSystem and DS Technologies)

By using NewNetSecure Transaction Cloud (STC) system, a payment gateway system compliant with the latest cloud technology to handle the huge volume of communication traffic generated by financial services worldwide in a stable and fast manner, while at the same time complying with advanced international security standards, it has been possible to support the rapidly growing and expected future expansion of online market businesses recently By changing from a single-menu service that connects convenience store collection agencies, credit card payment services, smartphone payment services, deferred payment services, and other necessary services on a case-by-case basis to a comprehensive payment solution service that allows customers to easily select from a variety of payment options according to their needs, while introducing these payment options all at once, we are providing a payment service that is faster, more convenient, and safer.



20 FY2023 Topics / Impact of Social Conditions

Information service segment

Although the impact of foreign exchange (yen depreciation) is becoming more moderate, the impact of higher prices and labor costs is expected to grow in the future.

Increases in purchase prices for equipment, paper, etc., unit prices for partners, and labor costs have occurred frequently and some are still under negotiation.

As earnings have been affected, we will implement price hikes for customers. However, we will proceed cautiously as there are concerns that system investments will be curtailed.

Although measures against the coronavirus are easing, we will promote business while taking infection control measures, as the occurrence of infected persons will affect the implementation of business.

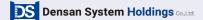
We will strive to expand our business by utilizing the experience gained during the coronavirus pandemic, including face-to-faceand non-face-toface customer service and remote work.

Payment agency service segment

The impact of high prices and rising labor costs is expected to increase in the future.

Opportunities for face-to-face business meetings are increasing, and sales activities are becoming more active as they were before the coronavirus pandemic. With regard to existing customers, the special stay-at-home demand caused by the coronavirus has subsided, and an increase in the number of settlements per customer is not expected to be significant. On the other hand, business operators are continuing to take advantage of the coronavirus pandemic to improve their settlement environment from a non-face-to-face perspective, and we would like to make effective use of business opportunities in this area.

With regard to international remittances, the situation in Ukraine, under which remittances to Russia have been halted while fees for remitting money to accounts in Ukraine are waived, will have little impact on results for this fiscal year. However, the recovery of new arrivals remains slow, and the weak yen has acted as a negative factor for our Japan remittance business (and also possibly accelerating the departure of foreign workers from Japan), which remains negative.



Dividends

► FY2022: Annual ordinary dividend of ¥35 per share

(interim dividend of ¥17 and year-end dividend of ¥18)

FY2023 forecast: Annual ordinary dividend of ¥37 per share

